

Accessibility Guide for Signet Apartments - Ceres

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Contact for accessibility enquiries: Darren Bennett or Anton Creasy

Welcome

At Signet Apartments we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right apartment for your specific requirements.

Do not hesitate to contact us should you have any further questions.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Bedroom: Bedroom
 - Open Plan Living Room and Kitchen/Diner

Access with steps

- There are steps from the main entrance to:
 - Balcony

Bedrooms

- We have non-allergic bedding.

Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

Hearing

- The (bedroom) TVs have subtitles.
- Some staff have Next Generation Text training.

General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Mill Park
Cambridge
Cambridgeshire
CB1 2FG



Travel by public transport

- You can get to Signet Apartments - Ceres by bus and train.
- The nearest bus stop is on Station Place located approximately 2-3 minutes walk from the apartments. The bus stop is 0.10 miles / 3.7 km from Signet Apartments - Ceres.
- The nearest train station is Cambridge Train Station. The train station is 0.1 miles / 0.2 km from Signet Apartments - Ceres.
- You can get a taxi with Panther Taxis by calling +441223715715. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. From the car park to the entrance, there is level access. There is a lift. The route is 870mm wide, or more.
- The car park is located underground with access to the apartments via a lift

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1020mm wide, or more.



Main entrance

- The main entrance has level access.
- There is a lift.
- The main door is side hung and manual.
- The door is 1020mm wide.

Getting around inside



Lift

- We have 1 lift.
- You can get a lift to all floors.

Lift to all floors

- The lift door is 870mm wide.
- The lift is 1100mm wide. The lift is 1400mm deep.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps, spot lights and natural daylight.
- Lights are LED and energy saving. TVs have subtitles.

- All bedrooms are non-smoking.
- We have non-allergic bedding.
- No bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.



Accessible bedrooms

Accessible bedroom Bedroom

- The route to the bedroom is 780mm wide, or more. The bedroom door is 780mm wide. The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 670mm wide.
- The bathroom has a separate shower.

Open Plan Living Room and Kitchen/Diner

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 780mm wide, or more. The door is 780mm wide.

Getting around outside

Balcony

- From the main entrance to the area, there is 1 step.
- Small raised threshold for sliding door onto balcony. Some apartments have a larger step for access onto the balcony, please contact us to discuss.

Customer care support

Accessibility equipment

- The nearest toilet area for assistance dogs is in the park area approximately 20 metres from the building's main entrance
- We have an area to charge mobility scooters and battery powered wheelchairs.
- A mobility scooter or battery powered wheelchair can be charged inside the apartment
- You can hire mobility equipment from Orchard Mobility Centre by calling 01223 863908.

Customer care support

- Some staff have Next Generation Text training.
 - Staff are available 24 hours a day.
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